

S/N	Name of Adult Educator (AE)	Key Domain/Sector Areas of Practice
1	ALEX TEO BOON KHENG	Teo Boon Kheng is an experienced trainer and former Station Inspector with 32 years of service in the Singapore Police Force, bringing strong operational expertise to his training in security, environmental services, and workplace operations. With more than 15 years of experience as a freelance trainer, assessor, and sales consultant across multiple WSQ training institutions, he specialises in delivering practical, scenario-based learning that is clear, structured, and grounded in real-life application. Mr. Teo holds key certifications in Training & Assessment, Environmental Services, and Security Operations, and is known for his patient, disciplined, and learner-focused teaching approach.
2	BENJAMIN HENG CHAO SHUN	Benjamin is a Learning and Development leader with a proven track record of driving transformation across eight luxury brands in APAC. He is expert in designing and delivering blended and virtual learning programs that elevate omnichannel service excellence. Benjamin has also successfully developed and implemented an AI-driven training simulator that enhanced client service proficiency and accelerated ramp-up time. Benjamin is also a certified ACLP trainer and has proven skilled in standardizing global L&D frameworks and partnering with QA and Operations to shift training from process-driven to client-centric approaches.
3	BOEY CHIN JUAN	With over 20 years of experience in safety and environmental management, Boey Chin Juan has worked as a Workplace Safety and Health Officer with the Ministry of Manpower, an Environmental Control Officer with the National Environmental Agency, and a Fire Safety Manager with the Singapore Civil Defence Force. He is skilled in risk assessment, safety audits, emergency planning, and ensuring compliance with safety and environmental regulations. Holding a Diploma in Building & Property Management, Boey integrates sustainability and energy efficiency into building operations. As an ACTA trainer, he designs and delivers practical safety, environmental, and fire safety training to help organizations improve their safety practices. His hands-on experience and training programs help create safer, more sustainable workplaces.
4	CHAN KOK HAN	Since joining the company in 2021, Kok Han has had the privilege of working in the Training Department, where he gained invaluable expertise and experience in both front-end and back-end training processes. This role has allowed him to develop a deep understanding of the intricacies involved in delivering effective training solutions and optimizing training operations to meet the needs of learners. Building on his experience, Kok Han expanded his focus to the environmental cleaning industry, where he sought to gain a detailed understanding of industry operations and Standard Operating Procedures (SOPs). To further enhance his competency in this field, he actively pursued multiple training courses, continuously improving his knowledge and skills. In 2023, he achieved his ACLP 2.0 certification, solidifying his qualifications as a trainer. Today, Kok Han is a fully qualified trainer with a deep familiarity with the training requirements and processes specific to the environmental cleaning industry, enabling him to deliver effective, industry-relevant training solutions.
5	CHEN GUILAN	Fanny Chen Gui Lan has over 24 years of experience in the Food & Beverage industry, holding leadership roles such as General Manager at Tung Lok Restaurants 2000 Ltd and Specialist at Marina Bay Sands Singapore. She excels in identifying market trends and analyzing customer needs to enhance food quality and service. With a Diploma in Food and Beverage Management, Fanny ensures food consistency while upholding high hygiene and safety standards. A seasoned trainer, she draws on her hands-on experience to provide practical training in food service and operations. Passionate about continuous improvement, Fanny helps organizations elevate service standards, boost customer satisfaction, and maintain top-quality operations. Her expertise has made her a trusted leader in the industry.

6	CHIAM TUCK BOON, WILLIAM	<p>With over 30 years of experience food and beverages industries, William Chiam Tuck Boon has worked as a senior operations manager with Katrina Holding Pte Ltd and vice president with R E & S Enterprises Pte Ltd. He is skilled at ensuring optimum quality in service, food, and cleanliness, consistently meeting high standards across all areas</p> <p>With Certificate in Food and Beverage Management, William is adept at streamlining operations, improving service delivery, and upholding hygiene standards, all while driving business success and customer satisfaction. His extensive background and leadership experience make him a key asset in managing and elevating food and beverage establishments.</p>
7	FOO FONG LIN	<p>Lynn Foo is an experienced courseware developer and trainer, specializing in sustainability, compliance, cybersecurity, and communication. She currently collaborates with several leading institutions, delivering training programs that focus on sustainability and environmental, social, and governance (ESG) practices.</p> <p>Lynn is also skilled in communication and leadership development, with experience designing cultural refresh programs to build organizational values and desired behaviors. Her training programs cover communication, stakeholder engagement, growth mindset, and the art of giving feedback. Additionally, she is an IMDA-approved trainer for Personal Data Protection (2020), offering courses in both the Fundamentals and Practitioner levels of the PDPA.</p> <p>With her diverse expertise, Lynn is committed to helping organizations build stronger sustainability practices, improve data protection compliance, and foster effective communication and leadership.</p>
8	GAN HENG HUI	<p>Dr Gan Heng Hui is an accomplished Principal Consultant and Food Science professional with strong expertise in food innovation, product and process optimisation, and shelf-life extension. She is experienced in supporting SMEs with food safety compliance, root cause analysis, and implementation of food safety management systems.</p> <p>Dr Gan is an SFA-approved consultant providing guidance on licensing, food label reviews, and regulatory compliance, with consultancy experience across food manufacturing and food service sectors. Skilled in new product development, shelf-life validation, and process improvement across diverse food categories. She is also a certified trainer and assessor for WSQ Food Safety courses (FSCL1, FSCL3), delivering training in GMP, HACCP, and food hygiene for industry professionals and regulators. Experienced in curriculum development and academic teaching in food science and related disciplines.</p>
9	GOH MONG SOON	<p>Adam Goh Mong Soon brings over 40 years of experience across both the public and private sectors, specializing in project management. A seasoned trainer, facilitator, and consultant, Adam has helped organizations achieve successful project outcomes, with expertise in risk management and team dynamics.</p> <p>Adam is also an IMDA-approved trainer for the Personal Data Protection Act (PDPA) Fundamentals (2020), where he trains professionals on data protection laws and compliance. Since 2021, he has served as a trainer for Assure Academy, sharing his extensive knowledge and practical experience with learners.</p> <p>With a rich background in both training and hands-on industry experience, Adam is dedicated to helping organizations build competent teams capable of managing complex projects and ensuring compliance with data protection standards.</p>
10	HEA JING NI	<p>With over 10 years of experience in consultancy, cleaning, and food industries in Singapore, Ginnie has worked with a wide range of organizations to enhance their knowledge and skills. She has developed a deep understanding of the unique challenges within these sectors, becoming a trusted professional in delivering effective training solutions.</p> <p>Ginnie is committed to empowering individuals and organizations through engaging training sessions focused on cleaning techniques, food safety, and HR management. Her training equips participants with practical, real-world skills that can be immediately applied to their roles.</p> <p>As an SFA-approved trainer for the Food Safety Course Level 1 and an award-winning Singapore Advanced Food Hygiene Officer, Ginnie's expertise in food safety and industry standards makes her a valuable asset to any organization seeking to improve workforce competency and compliance in the cleaning and food sectors.</p>

11	HO QUEK WEE, SIMON	<p>Simon Ho is an accomplished trainer and business leader with over 20 years of experience in training, operations management, and workforce development across the cleaning, hospitality, environmental services, and ICT sectors. With a Master of Business Administration and extensive WSQ, ITE, and industry certifications, he has served as Managing Director, Training Manager, Program Developer, and Senior Trainer in multiple training organizations and service-based companies. Simon is known for his strategic mindset, hands-on leadership, and strong ability to design, deliver, and manage competency-based training programmes. Fluent in multiple languages and equipped with deep operational knowledge, he brings a dynamic, engaging, and results-driven approach to developing learners and uplifting industry standards.</p>
12	HO YIT KEONG, RICHARD	<p>Richard Ho brings over 20 years of experience in workplace safety and health, with extensive exposure to industries like construction and manufacturing. His expertise spans QSHE (Quality, Safety, Health, and Environment) consultancy, safety audits, and environmental impact assessments.</p> <p>Throughout his career, Richard has specialized in delivering effective training, advising companies on safety protocols, and helping them integrate safety and environmental practices. His ability to adapt and apply his knowledge enables him to guide organizations toward creating sustainable, holistic safety management systems.</p> <p>As an ACTA-certified trainer, Richard delivers training programs on workplace safety, health, and environmental services. His practical experience, combined with his training expertise, allows him to provide actionable insights and equip organizations with the tools to enhance safety standards and achieve regulatory compliance effectively.</p>
13	HUN HUI MIN	<p>Hui Min is an experienced trainer and training administrative manager with a strong background in delivering engaging learning experiences and managing training operations. Hui Min has successfully conducted a range of WSQ-accredited courses, from workplace safety to customer management, while ensuring compliance with organizational and accreditation standards. Skilled in adult learning methodologies, training coordination, and learner support, Hui Min is fluent in English, Mandarin, and Malay, and excels in optimizing training processes for high competency and satisfaction. Prior experience in recruitment and administrative roles further strengthens Hui Min's ability to manage operations efficiently and support organizational learning goals.</p>
14	JURIAH BINTE JAHAYA	<p>Juriah is a highly motivated trainer with extensive experience in delivering training programs to both small and large groups across various industries. She has a proven track record in organizing effective sessions, incorporating technology for virtual training, and adapting to the evolving needs of modern workplaces.</p> <p>Specializing in management training and team-building activities, Juriah excels at creating engaging learning experiences. As an ACTA-certified trainer at Assure Academy, she focuses on training for the F&B and cleaning industries, ensuring participants gain practical skills that can be immediately applied to improve job performance.</p> <p>Her ability to combine both traditional and virtual training methods, with a focus on real-world outcomes, makes Juriah a valuable asset to any organization looking to enhance staff performance and achieve operational excellence.</p>
15	KUA KHUAN WEE	<p>Elden Kua Khuan Wee has over 10 years of experience in training and education. He delivers courses in Food Hygiene, Service Excellence, and Teamwork, with more than 1,000 positive participant reviews.</p> <p>He holds a Bachelor's in Microbiology from NUS and is a CQI & IRCA Certified ISO 22000:2018 Lead Auditor (FSMS). His certifications include Food Safety and Hygiene Level 3 (At-Sunrice GlobalChef Academy), ISO 9001 Internal Quality Auditor, and ACTA.</p> <p>Elden specializes in food safety and customer service training, ensuring hygiene compliance. He has trained for Purple Parade, Yellow Ribbon, and organizations like Marina Bay Sands, Resorts World Sentosa, and major F&B groups.</p>

16	LAU SHU PHENG	Lau Shu Pheng is an experienced ACLP-certified trainer and learning professional specializing in designing, delivering, and evaluating impactful training programs. With expertise in environmental services, workplace safety and health standards, and curriculum development, Shu Pheng creates engaging, practical, and learner-focused sessions that drive both competence and confidence. Skilled in project management and learning management systems, Shu Pheng ensures training programs are well-structured, compliant, and aligned with organizational goals. Known for a collaborative and empathetic approach, Shu Pheng fosters inclusive and motivating learning environments, helping participants achieve their professional development objectives effectively.
17	LOO SHI-VEE, EDMUND	Edmund Loo Shi-Vee has over 15 years of experience in workplace safety and health, specializing in QSHE consultancy, safety training, and environmental impact management across industries such as construction and manufacturing. He excels in safety risk assessments, training delivery, and implementing effective safety management systems. A DDLP course developer and ACLP-certified trainer, Edmund is also an SFA-approved trainer for Food Safety Courses Level 1 & 3 and an Advanced Food Hygiene Officer in Singapore. He designs tailored, practical training programs to enhance safety, compliance, and environmental sustainability, empowering organizations to foster safer work environments and stronger workplace cultures. Edmund's expertise helps companies improve safety protocols, ensure regulatory compliance, and integrate sustainability practices for long-term operational success.
18	LOY ZHI LIANG, MELVIN	Melvin is a seasoned professional in Workplace Safety and Health, with extensive experience managing construction projects and ensuring timely project handovers. Holding the WSQ Advanced Certificate, he is committed to enhancing workplace safety. Melvin's training expertise spans supervising safety in process plants, effective communication, incident management, work-at-height safety, and emergency response. As a certified Fire Safety Manager with knowledge of chemical safety and hazardous substances, he is well-equipped to deliver comprehensive safety training. He fosters a culture of safety across industries, including environmental services and food & beverage operations, ensuring organizations implement effective safety practices and regulatory compliance.
19	NG WEI XIAN	Marcus Ng Wei Xian, Training Manager, brings over 10 years of experience in workplace safety and health across industries like construction, manufacturing, and environmental cleaning services. With expertise in safety management systems, environmental impact assessments, and tailored safety protocols, he helps organizations create safe and sustainable work environments. Marcus specializes in workplace safety training, safety audits, and environmental management, with a focus on the F&B and cleaning services industries. He supports organizations in enhancing safety, hygiene standards, and environmental compliance. A DDDL and ACLP-certified trainer, Marcus excels in course development, creating customized, practical training programs. As Training Manager, he ensures all programs meet industry standards and foster a culture of safety, compliance, and continuous improvement.
20	NG WERN TSONG (TIMOTHY)	Timothy Ng is an ACLP-certified trainer specializing in digital marketing and AI-enabled business strategies, with over 16 years of hands-on experience driving performance marketing, growth campaigns, and digital transformation across APAC and global markets. Leveraging his extensive practitioner background, Timothy delivers engaging, tech-driven learning experiences that blend practical skills with innovative AI applications. Known for his empathy, patience, and high-energy teaching style, he creates supportive and interactive learning environments, helping professionals enhance their digital capabilities, optimize marketing performance, and achieve measurable business results.

21	NG YAO MING	<p>Ng Yao Ming brings over 10 years of experience in Workplace Safety and Health, specializing as a Workplace Safety and Health Officer, course developer, and ACLP-certified trainer. His expertise spans construction, manufacturing, F&B, and environmental cleaning, focusing on safety management, risk assessments, and regulatory compliance.</p> <p>As a Workplace Safety and Health Officer, Yao Ming has conducted safety audits, identified hazards, and developed safety management systems aligned with industry standards. He works with organizations to enhance safety culture and reduce risks.</p> <p>As a course developer, he designs tailored training on hazard identification, emergency response, and environmental management, with practical, real-world applications. As an ACLP-certified trainer, he delivers engaging sessions to boost learners' confidence in applying safety protocols.</p> <p>Yao Ming helps organizations create safer workplaces and ensure compliance through impactful, customized training programs.</p>
22	OH BOON SAI, PATRICK	<p>Patrick Oh is a seasoned management consultant with over 13 years of experience in PDPA (Personal Data Protection Act) compliance. As an IMDA-approved trainer for the Fundamentals and Practitioner certifications in PDPA (2020), he specializes in helping organizations navigate the complexities of data privacy regulations with minimal disruption to their operations. With his extensive expertise in PDPA compliance and training, Patrick is a trusted partner for organizations seeking to protect personal data, maintain compliance, and foster a strong culture of privacy. Patrick's services empower businesses to stay ahead of evolving regulatory requirements, ensuring long-term compliance and enabling them to focus on their core operations with confidence.</p>
23	PHUA SWEE SOON	<p>Phua Swee Soon is an experienced Operations and Training Manager with a strong background in cleaning services, training and project management. He is also expert in developing and implementing Environmental Services and cleaning SOPs, leading cleaning and sludge disposal projects, and managing end-to-end daily operations. Mr Phua has also managed and supervised teams of Operation Executives, Supervisors and cleaners and meeting customers' expectations and contractual requirements on cleaning standards. With an Advanced Certificate in Training and Assessment (ACTA), Mr Phua is an experienced trainer in conducting training for staff on providing quality service, customer service and handling contingencies.</p>
24	SEE TECK JEN YURI MICHAEL	<p>Yuri See is an experienced Information Security and Risk Management professional with a strong background in Operations and Finance across the IT, Financial Services, Transportation, and FMCG industries. He delivers training and advisory services in data protection, information security, and risk management in Singapore and Malaysia, currently with Diverge Retail Solutions.</p> <p>He has served as a Data Protection Advisor to Prisons Fellowship Singapore and the Anglican Diocese of Singapore, and was previously a Lead Consultant and Trainer with Straits Interactive.</p> <p>Yuri See holds a Master's in International Marketing and multiple certifications, including RIMS-CRMP, ISO/IEC 27001 Lead Auditor, CIPM, CIPP/E, and FIP. As an ACLP-certified trainer, he is known for his clear communication and ability to train across diverse cultural and business environments.</p>
25	SRI MULYANIDEWI	<p>Sri Mulyanidewi is a skilled full-stack developer and data professional with expertise in JavaScript, Python, SQL, React, Node.js, PostgreSQL, MongoDB, and modern frontend and backend frameworks. She has experience building scalable applications, automating internal tools, and delivering data-driven solutions across web development, analytics, and business intelligence. With a strong foundation in biotechnology and software engineering, she combines analytical thinking with hands-on technical proficiency. In her current role, she designs and delivers comprehensive technical training, develops course content, and mentors learners in full-stack development, data analytics, and BI, equipping them with practical, industry-ready skills.</p>

26	TAN KOK WEE	<p>Tan Kok Wee brings over 35 years of experience in the cleaning industry, specializing in training and development. For 21 years, he served as the Training & Development Manager at Clean Solutions Pte Ltd, where he led a team of five trainers and administrators to create and deliver effective training programs for cleaning staff. His leadership played a key role in enhancing staff skills, boosting productivity, and ensuring high-quality service across the company.</p> <p>Currently, Tan Kok Wee is a Subject Matter Expert and trainer at Assure Academy, where he leverages his extensive industry experience to provide specialized training in workplace safety, cleaning best practices, and regulatory compliance. As one of Assure Safety's most experienced trainers, he helps clients improve safety standards and operational efficiency within the cleaning sector.</p> <p>With a blend of hands-on experience and a strong foundation in training and development, Tan Kok Wee is a trusted advisor committed to fostering a culture of safety and enhancing staff competencies in the cleaning industry, contributing to safer and more effective operations.</p>
27	TAN YONG KANG	<p>Tan Yong Kang has over 10 years of experience in Workplace Safety and Health, specializing as a Workplace Safety and Health Officer. He has managed safety operations across multiple industries, focusing on compliance with safety regulations and promoting safe work environments. His expertise includes risk management, hazard identification, and safety protocols.</p> <p>As an ACLP-certified trainer since 2011, Tan Yong Kang delivers engaging workplace safety training, equipping participants with the skills and knowledge to maintain high safety standards and meet regulatory requirements.</p> <p>In addition to workplace safety, he also conducts training in environmental services, helping organizations enhance environmental practices and ensure compliance with relevant regulations. His hands-on experience and diverse skill set make him a trusted trainer, dedicated to creating safer, more sustainable work environments.</p>
28	TAY KIM BOON	<p>Tay Kim Boon (Steve Tay) has over 30 years of experience in Workplace Safety and Health (WSH), specializing as a Workplace Safety and Health Officer and managing safety operations for organizations. He has led safety teams and worked closely with businesses to ensure compliance with the WSH Act and subsidiary regulations. His expertise allows him to provide consultancy that helps organizations meet safety standards and foster safe work environments.</p> <p>In addition to his consultancy, Steve is an ACTA-certified trainer with over 15 years of teaching experience. He conducts WSH training across industries, equipping employees with the knowledge and skills to implement effective safety protocols.</p> <p>Steve's extensive experience and dedication to safety and education make him a trusted expert committed to helping organizations build strong safety cultures and maintain compliance with regulations.</p>
29	TEO YONG SONG	<p>Danny Teo is a ACTA certified trainer specializing in Generative AI, with deep expertise in prompt engineering for text, image, and multimedia generation. He equips learners to leverage GenAI effectively without any coding requirements, focusing on practical techniques and real-world applications. Danny's training covers GenAI best practices, content creation workflows, and business and creative use cases.</p> <p>With a technical background spanning Java, React, MySQL, MongoDB, Python, and Flask, he bridges both conceptual and technical perspectives to deliver impactful learning experiences. His sessions emphasize hands-on practice, real-world examples, and actionable strategies for crafting high-quality prompts that maximize GenAI output. He has also guided numerous enterprises in strengthening core capabilities and driving innovation through automation, process redesign, and product development.</p>

30	TEOH MIOU KIM	<p>Richard Teoh Miow Kim is a WSQ-certified trainer with specialized expertise in delivering WSQ Food Safety Courses at Levels 1 and 3. With a Diploma in Food Services from Temasek Polytechnic, he brings a strong foundation in food safety management, regulatory compliance, and best practices in food handling.</p> <p>He has experiences in conducting bilingual (English and Chinese) training sessions for WSQ Food Safety Levels 1 and 3, as well as Workplace Safety and Health for Food and Beverage Operations (Level 2). He also deliver courses focused on elevating customer service excellence within the food services industry. He has trained more than 100 salesperson across Singapore, Malaysia, Indonesia, Hong Kong and China. He is committed to foster safe, compliant, and customer-centric food service environments through engaging and practical training solutions.</p>
31	YANG YEN THAW	<p>Yang Yen Thaw is a highly accomplished corporate lawyer, registered management consultant (RMC), and certified adult educator (AAE), holding ACLP and ACTA certifications. Additionally, he is a certified AI consultant, CIPM, and PC:DP(S) certified practitioner specializing in data protection. With extensive experience in senior management roles across listed and private limited companies operating in diverse regions including Australia, China, France, India, Japan, Malaysia, New Zealand, Singapore, Thailand, the UK, the USA, and Southeast Asia, he has also independently managed a law firm for 12 years. He serves as Chief Legal Officer and PDPA consultant to various Singapore firms and is an experienced trainer of Data Protection Officers (DPOs).</p>
32	YAP CHOON CHOO	<p>Jane Yap Choon Choo has over 30 years of experience in the retail and service industries, specializing in the F&B sector. She has managed two prestigious lounges, the Atrium Lounge and L'Aperitif Bar, gaining expertise in customer service, food and beverage operations, and ensuring high standards of hygiene and safety.</p> <p>With an Advanced Certificate in Training and Assessment (ACTA), Jane is an experienced trainer in Food Safety and Hygiene Training. She specializes in training service staff on customer service, personal grooming, and proper food handling in compliance with hygiene standards. Her practical experience helps learners build confidence and essential skills to deliver excellent customer service.</p> <p>Jane's commitment to improving service standards and fostering a culture of excellence has made her a trusted professional in the hospitality industry, with a lasting impact on both staff performance and customer satisfaction.</p>
33	YAP YIK FOONG DRYNA REBEKAH	<p>Rebekah (RY) provides expert training, auditing, and consultancy services across a wide range of industries, including manufacturing, chemical, oil and gas, storage terminals, hospitals, engineering, construction, facility management, hospitality, commercial diving, logistics, and service sectors. She works with organizations of all sizes, from SMEs and government entities to multinational corporations, tailoring solutions to meet their unique needs.</p> <p>RY has been a UK IRCA-certified Lead Auditor and Trainer since 2006, specializing in preparing Lead Auditors and Third-Party Auditors to effectively plan, conduct, report, and follow up on management system audits. She is a Principal Auditor certified in ISO 9001 (QMS), ISO 14001 (EMS), and ISO 45001 (OHSMS), authorized to conduct lead auditor training and perform audits across these standards.</p> <p>With extensive project management experience, RY leads teams of consultants to deliver comprehensive training, consultancy, and auditing services regionally. She also collaborates with certification bodies to conduct audits for ISO 9001, ISO 14001, ISO 41001, ISO 45001, ISO 50001, bizSAFE Level 3, ConSASS, and SS 651:2019.</p>
34	ZHENG YONGTIAN (KASON)	<p>Zheng Yongtian (Kason) is a forward-leaning L&D leader and WSQ-certified trainer with extensive expertise in digital learning strategy, instructional design, and trainer leadership. He specializes in transforming learning ecosystems, developing e-learning solutions, and implementing blended and virtual learning strategies across regional operations. Passionate about empowering learners, Kason leverages his experience in soft skills, sales, and digital content creation—combined with AI and generative tools—to drive measurable business impact and enhance employee capability and engagement.</p>

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